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Connected Health & Human Services



New solutions for health and human services challenges

State, county, and local governments provide a range of health and human services (HHS) to their most vulnerable populations. Efforts to integrate services and administration have been stymied by the belief that these efforts required large-scale reorganization of departments and "ripping-and-replacing" technology investments. Advances in information technology now permit a flexible, individual- and family-centric, multi-programmed approach for transforming the management and delivery of health and human services.

- [Microsoft Connected Health and Human Services \(executive summary, Microsoft Word Document\)](#)
- [Executive Perspective: William O'Leary, Executive Director, Microsoft U.S. Public Sector, on Microsoft Connected Health and Human Services](#)
- [Connected Health and Human Services \(white paper, XML Paper Specification\)](#)

Featured Connected HHS Alliance partner

Members of the Connected Health and Human Services (HHS) alliance work together with Microsoft to deliver best-in-class shared services and infrastructure solutions for consumer-centered health and human service delivery by government entities at all levels.



Featured partner: Plexis

Plexis Healthcare Systems' solution family for benefits administration provides a highly configurable, rules-based, widely scalable, and modular approach. The solution family, which leverages a Service Oriented Architecture (SOA) supported by Microsoft SQL Server and .NET, is a true connection-oriented transport service product within the Medicaid Information Technology Architecture (MITA) 2.0 guidelines. Plexis Healthcare Systems currently provides software solutions to over 80 commercial healthcare plans, and supports government agencies such as the Veteran's Administration's Financial Service Center in Austin, Texas.

[More Connected HHS Alliance Partners...](#)

Case Studies

[Tennessee Department of Human Services improves citizen services while lowering costs](#)

[Commonwealth of Kentucky Sets Out to Create a Statewide e-Health System](#)

[Arizona's SIREN Speeds Information Flow, Helps to Avert Potential Epidemics](#)

[Iowa Department of Human Services Breaks Up IT Silos with Data Warehouse](#)

Solutions

Healthcare case management and eligibility solutions

End-to-end systems can help you improve eligibility analysis, case tracking, calendaring, contact management, and information sharing and storage in health care.

Microsoft solutions for Medicaid management

Medicaid Management Information System (MMIS) solutions can help you improve constituent services while increasing compliance with federal requirements.

Public health payer solutions

Microsoft Medicaid Management Information System (MMIS) helps you improve compliance with Medicaid Information Technology Architecture (MITA) standards by updating your existing health care payer solution.

Electronic Health Records Management

A Health Record Management solution can help you stay in compliance with electronic document management regulations.

Additional resources



Future vision for health care (video)

Get a sneak preview of what the future may hold for health care. The latest Future Vision Video from Microsoft captures the essence of healthcare industry trends, including the rising tide of consumerism in healthcare, the retail movement, commoditization of services, information everywhere, and globalization.

HealthBlog

Thoughts, comments, news, and reflections about healthcare IT from Microsoft worldwide health senior director Bill Crouse, MD, on how information technology can improve healthcare delivery and services around the world.